IN CASE OF SYMPTOMS

- If symptoms develop (fever, cough, difficulty in breathing) the traveler should be advised to contact the Azores Health Line (+351 808 24 60 24) and follow the instructions of the health professionals.
- All islands in the Azores have well-prepared and qualified health units and services to provide all necessary support.

Guidelines for a safe travel to the Azores

This information was compiled according to the official information available at destinoseguro.azores.gov.pt
GOOD PRACTICES FOR A SAFE STAY

- Use of masks in areas of common use
- Maintain the advisable physical distance of 2 meters
- Handwashing with soap and water or alcohol-based disinfectant
- Follow respiratory etiquette rules

Program Clean & Safe Açores

- The Government of the Azores implemented, in articulation with the tourism sector stakeholders, the Clean & Safe Açores program to guarantee the necessary security in the scope of measures to combat the spread of the SARS-CoV-2 virus (clean-safe.azores.gov.pt)
- All entities that joined the program use the seal Clean & Safe Açores

Helpline for clarifying doubts
esclarecimento@saudades.azores.gov.pt
(+351) 800 29 29 29

BEFORE THE TRIP

Travelers should complete:

1. Survey for risk assessment and early detection the Azores in safety available at mysafearQUIZ.com
2. Declaration on arrival to the Azores available at destinoseguro.azores.gov.pt

To visit the Azores, the SARS-CoV-2 screening test is mandatory, and it is advisable to carry out the same test in the countries of origin within 72 hours before the flight from origin airport:

- Travelers originating in Mainland Portugal and in Autonomous Region of Madeira can perform these screening tests for FREE in laboratories agreed by the Government of the Azores, whose list is available at destinoseguro.azores.gov.pt
- In the remaining cases, travelers will have to present the paper declaration with the NEGATIVE result of the screening test on arrival in the Azores, making explicit reference to the date and time of the result, as well as the use of the RT-PCR methodology, without which the declaration will not be accepted
- In the absence of early realization, you can make the test at the arrival to the Azores, free of charge

It is also advisable to consult the recommendations of the airline on which you will be traveling

ARRIVAL TO THE AZORES

SARS-CoV-2 screening test ALREADY DONE 72 hours before departure

- You will have an agile service at the airport and you can immediately start your visit to the Azores, including inter-island travel, if applicable. Just for this purpose:
  - Deliver duly completed paper declaration on arrival at the airport
  - Deliver together with the declaration the NEGATIVE result of the SARS-CoV-2 screening test (RT-PCR methodology)

SARS-CoV-2 screening test NOT DONE 72 hours before departure

- Deliver duly completed paper declaration on arrival at the airport
- Perform the SARS-CoV-2 screening test at the airport
- Wait in prophylactic isolation, at home or accommodation unit, until you get a negative result from the SARS-CoV-2 screening test
- Travelers whose final destination is another island in the Azores, other than that of arrival, will wait for the NEGATIVE result of the SARS-CoV-2 screening test in a hotel designated on arrival by the Government of the Azores, which will also organize the respective airport transfers

Note:
All travelers arriving in the Azores, and staying 7 or more days in the archipelago, will have to perform a second SARS-CoV-2 screening test on the 6th day after the date of the first test result carried out

PROGRAM CLEAN & SAFE AçORES

Upon arrival in the Azores, you will find our companies that have adhered to the Clean & Safe Açores seal and the commitment that:

- Their establishments are clean and disinfected
- Transport vehicles are cleaned and disinfected between passengers
- In facilities and transport of collective use, everyone wears a mask
- Implement measures to avoid crowds of people and ensure the physical distancing of 2 meters
- Ensure the limitation of capacity in terms of spaces and means of transport to 2/3
- Provide alcohol-based disinfectant on frequent transit areas and public spaces
- Provide automatic and “contactless” means of payment
- Have contingency plans to prevent transmission, and know how to deal with illness
- Employees are trained on COVID-19